

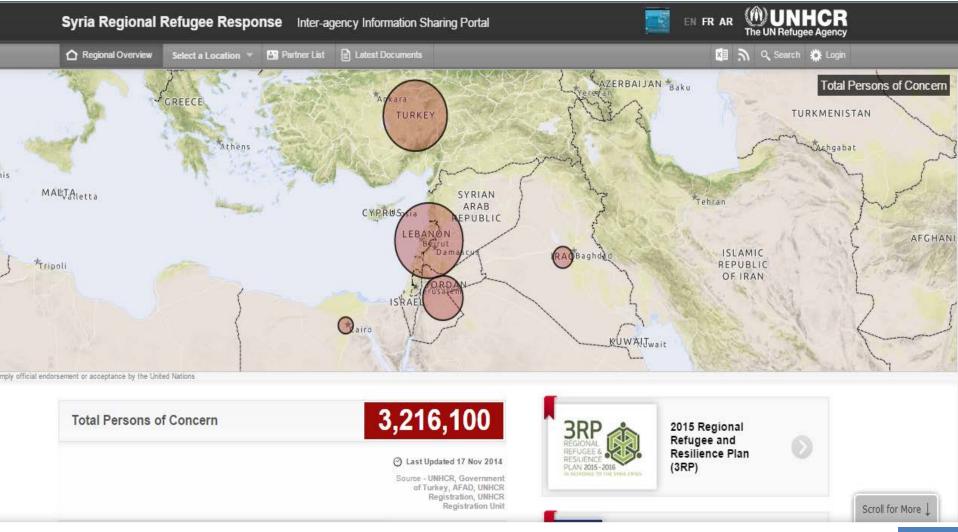
Outline of Presentation

- Syria situation update
- Methods and data
- Lessons learned
- Recommendations



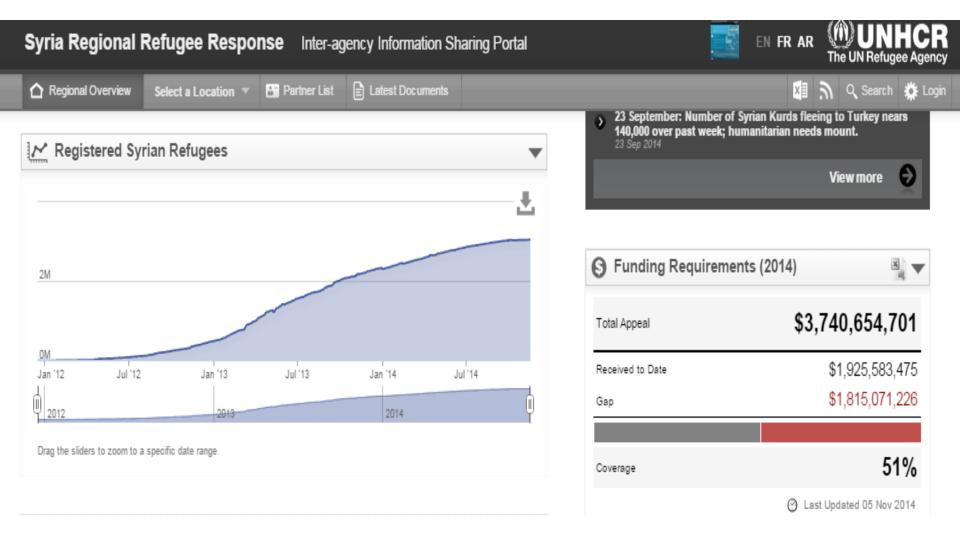


Current Syrian Situation





Current Syrian Situation cont



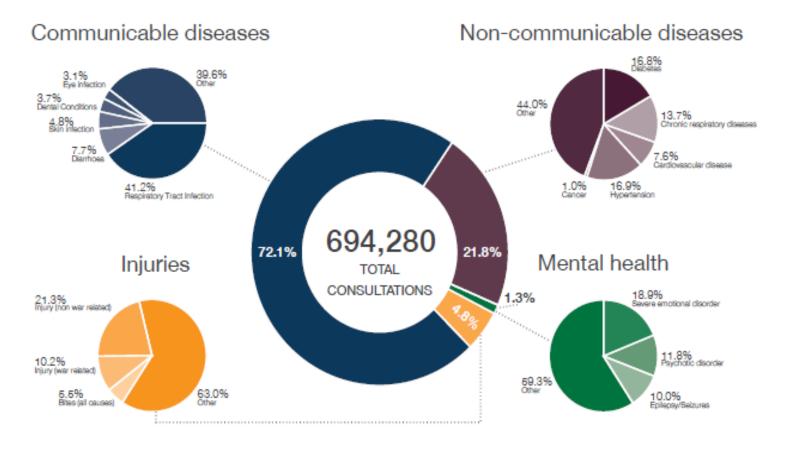




Data from Health Info Systems (HIS), 2013

Primary Health Care

Primary health care consultations by disease, Zaatari N= 694,280





HEALTH ACCESS AND UTILISATION SURVEY AMONG NON-CAMP SYRIAN REFUGEES

JORDAN, MARCH 2014

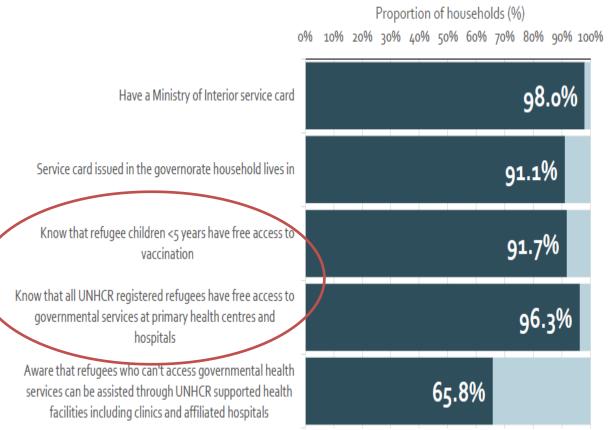


- March 3-10, 2014
- 500 households from sample frame of 130,629 registered households using simple random sampling strategy

Health Access and Utilisation Surveys (HAUS)

Figure 5 – Knowledge about health services, and ownership of Ministry of Interior service card,

Jordan, March 2014



HAUS cont



Table 6 – Chronic conditions, Jordan, March 2014

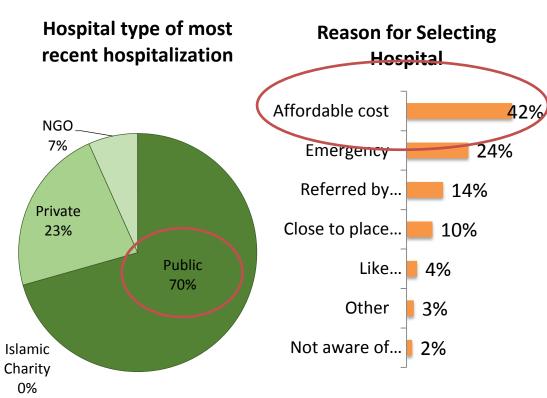
	Total	Unweighted proportion or mean*, %	Weighted proportion or mean*, % (95% CI)		
	(N=)	or mean-, 70	mean*, 70 (9570 CI)		
Household members ≥ 18 years reporting at least one chronic condition	317	39-3	39.8 (36.5 - 43.2)		
Reported chronic conditions by age group					
18 to 29 years (n=744)	44	5.9	6.3 (4.6 – 8.6)		
30 to 44 years (n=492)	82	16.7	17.0 (13.5 - 21.3)		
45 to 59 years (n=244)	93	38.1	37.7 (31.4 - 44.4)		
60+ years (n=180)	98	54-4	53.9 (45.6 - 61.9)		
Reported chronic conditions (n=317)					
Hypertension	124	39.1	39.5 (33.8 - 45.5)		
Diabetes	83	26.2	25.8 (20.7 – 31.7)		
Ischaemic heart disease	9	2.5	2.6 (1.3-5.1)		
Cardiovascular disease (other)	56	17.7	17.7 (13.6 – 22.6)		
Lung disease	43	7-3	7.9 (5.0 – 12.1)		
Cancer	11	3-5	3.4 (1.8 - 6.3)		
Liver disease	3	0.9	1.3 (0.4 – 3.9) 3.6 (1.9 – 6.6)		
Kidney disease	11	3-5			
Other	73	28.7	27.5 (22.1 – 33.6)		
Household member with chronic illness UNABLE to access medicine or other health services (n=317))	75	23.7	23.9 (18.6 - 30.2)		
Reason for inability to access medicine or other service (n=75)					
Long wait	13	17.3	16.3 (9.3 – 27.0)		
Staff was rude	6	8.0	7.6 (3.0 – 18.2)		
Couldn't afford user fees	33	44.0	44.7 (32.5 - 57.6)		
Cannot afford transportation	6	8.0	7.6 (3.0 – 17.9)		
Did not know where to go	10	13.3	14.7 (7.3 – 27.5)		
Other**	20	26.7	26.0 (16.7 - 38.1)		
4 4 1 2 1 1 2 1					

^{*} see methods for weighting procedures

^{**}medication not available, did not have an ID, no time to go, and didn't want to go

Syrian Refugee Health **Access Survey in Jordan** September 2014 OHNS HOPKINS

Hospitalization in Jordan



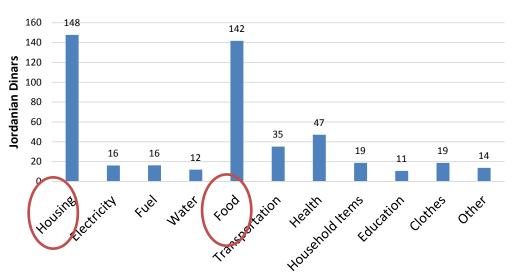
- Cross-sectional household survey of Syrian refugees living outside camps
- Total sample of 1,500 households; 125 clusters x 12 households
- Clusters assigned proportionally to sub-districts based using UNHCR registered refugee population



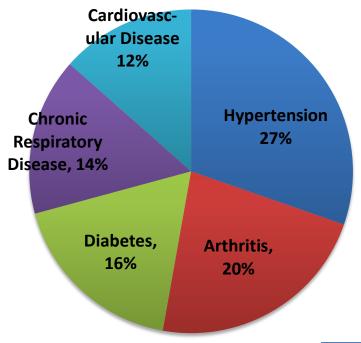
Syrian Refugee Health Access Survey, Jordan Sep 2014 cont

Household monthly spending

% hholds with ≥1 NCD



Total monthly spending = 478 JD / month





Cancer

Cancer in refugees in Jordan and Syria between 2009 and 2012: challenges and the way forward in humanitarian emergencies





Paul Spiegel, Adam Khalifa, Farrah J Mateen

Treatment of non-communicable diseases such as cancer in refugees is neglected in low-income and middle-income countries, but is of increasing importance because the number of refugees is growing. The UNHCR, through exceptional care committees (ECCs), has developed standard operating procedures to address expensive medical treatment for refugees in host countries, to decide on eligibility and amount of payment. We present data from funding applications for cancer treatments for refugees in Jordan between 2010 and 2012, and in Syria between 2009 and 2011. Cancer in refugees causes a substantial burden on the health systems of the host countries. Recommendations to improve prevention and treatment include improvement of health systems through standard operating procedures and innovative financing schemes, balance of primary and emergency care with expensive referral care, development of electronic cancer registries, and securement of sustainable funding sources. Analysis of

See Online for an audio interview with Paul Spiegel Office of the United Nations High Commissioner for Refugees, Geneva, Switzerland (P Spiegel MD); Office of the United Nations High

Commissioner for Refugees, Damascus, Syria (A Khalifa MD);

Lancet Oncol 2014; 15: e290-97





A higher rate of cancer among Syrian refugees is forcing doctors, patients and humanitarian organisations to make difficult decisions about who does, and does not, receive care

It was just before Syrian civilians started rising up against their government in 2011 that Fayhaa al-Dahr, 22, from the northern city of Raqqa, noticed a strange swelling in her neck. Doctors advised surgery to excise the tumors growing on her vocal chords, but even though Syria has one of the best government-subsidized medical systems in the Middle East, the operations and the follow-up treatment would be expensive



Lessons Learned

- Integration into and improvement of existing systems
- 2. Clear and communicated priorities
 - PHC and Emergency care > secondary/tertiary care
- 3. Access to (incl cost of) services
 - Transport, consultation, investigation, meds
- 4. Understanding which **services** used by whom and why to direct interventions
 - Trad'l, pharmacy, public, private, NGO



Lessons Learned cont

- 5. New **systems** to deal with new environment
 - Exceptional Care Committee



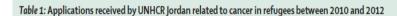
- Private companies (e.g. Lebanon)
- 6. Innovative financing mechanisms
 - Health insurance
 - Cash-based interventions
 - New actors (e.g. Gulf states)



Exceptional Care Committee (ECC)

	2010		2011		2012	2012		Cases of cancer between 2010 and 2012 (%)
		Cases of	Total Cases of		Total Cases of		<u>-</u>	
		cancer (%)		cancer (%)		cancer (%)		
Applications reviewed by ECC	459	23.1	458	23.0	1072	53.9	1989	100-0
Applications reviewed by ECC on cancer diagnoses	235	46.0	138	27.0	138	27.0	511	100-0
Mean age (range), years	NA		47 (0.4-94)		51 (1-80)		NA	
Women (% of total cases)	NA		69	50.0	70	50.7	NA	
Cases <20 years old (% of total cases)	NA		18	13.0	11	8.0	NA	
Cases >60 years old (% of total cases)	NA		43	31-2	57	41.3	NA	
Cases for funding								
Approved	89	37.9	67	48-6	90	65⋅2	246	48.1
Denied	NA	"	44	31.9	35	25.4	NA	NA
Pending as of Dec 31 for relevant year	NA		15	10.9	13	9.4	NA	NA
Cancelled (because of causes including death, repatriation, resettlement)	NA		12	8.7	NA		NA	NA
Mean total estimated cost per applicant case (range, US\$)‡	NA		11540		5151		NA	"
Mean total estimated cost per applicant case (range, US\$)‡	NA		(412-141253)		(289-21237)		NA	"
Mean expenditure on approved cases	6390		4626		3501		4839	
(range, US\$)								
Mean expenditure on approved cases (range, US\$)	NA		(412-21188)		(289-18873)§		NA	
Cases approved for the full applied amount	NA		49/67 (73%)		59/89 (66%)		NA	
Main reasons for denial								
Poor prognosis/palliative only	NA		19 (43%)		11 (31%)		NA	
Treatment too costiy	NA		11 (25%)		NA		NA	
Not eligible/no official refugee status	NA		NA		6 (17%)		NA	

EEC=Exceptional Care Committee. NA=not available. *Colon is included with gastrointestinal in theyear 2010. †Includes primary eye, bone, and other tumours. ‡Calculated 2013 on http://xe.com; exchange rate US\$1=~1-4 Jordanian Dinar. §Expenditure amount available for 88 of 90 approved applications.





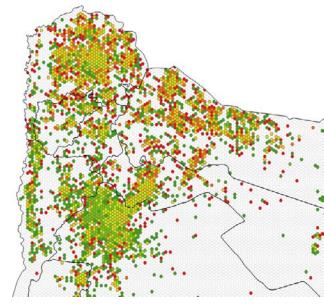
Lessons Learned cont

- 5. New systems to deal with new environment
 - Exceptional Care Committee
 - Private companies (e.g. Lebanon)
- 6. Innovative **financing** mechanisms
 - Health insurance
 - New actors (e.g. Gulf states)
 - Cash-based interventions



UNHCR's Cash Programme-Model for Evidence-Based Targeting in Jordan

- 170,000+ assessments underpin decision making system
- Reached >25,000 Syrian cases
- 8,000 cases on waiting list
- Can scale and respond rapidly contingent on funding
- Next step is expansion to camps





SYRIAN REFUGEES LIVING OUTSIDE CAMPS IN JORDAN

HOME VISIT DATA FINDINGS, 2013







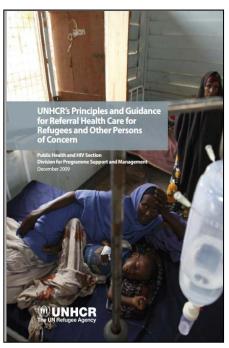
Recommendations

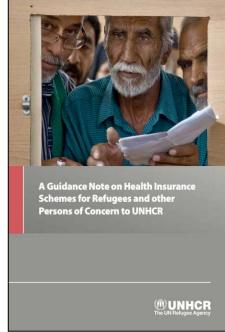
- 1. Develop more **guidance** and dissemination into practice in field
- 2. Need strategies to deal with reduced funding for Syrian situation now (and for 2015)
- 3. Adapt Syrian experience to future contextspecific crises
- 4. Move towards unconditional cash
 - Transformational

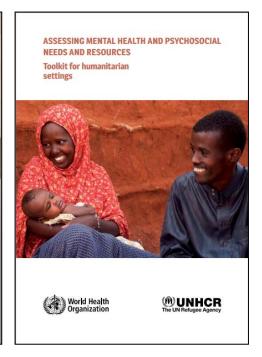


Policies and Guidance











Policies and Guidance cont





Recommendations cont

- 1. Develop more guidance and dissemination into practice in field
- 2. Need strategies to deal with reduced **funding** for Syrian situation now (and for 2015)
- 3. Adapt Syrian experience to **future** contextspecific crises
- 4. Move towards unconditional cash
 - Transformational with huge implications



Recommendations cont

- Continue to utilise technologies to map and address NCDs
- 6. Need for countries to:
 - Implement public health/disease prevention programmes e.g. lifestyle, cancer screening
 - Develop diagnosis and treatment algorithms for NCDs
- 7. Dream big!
 - Global health insurance for refugees
 - Automatic bank account when registered with biometrics



NCD Project in 4 countries*

Expected Outcomes

- Development of adapted screening and clinical management tools
- Roll out of tailor-made training for medical doctors and clinical officers
- Development of communitybased management, care and follow-up model for persons with NCDs

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Field guide SUMMARY

TYPE 2 DIABETES: screening, diagnosis, monitoring

scec on WHO Rosensia Medicines List 2014)

Diabetes increases cardiovascular risk and causes damage to eyes, kidneys, nerves and biood vessels. Aim of treatment is to reduce symptoms and stop this damage. Lifestyle changes are very important

SCREENING

Most people with diabetes will have no symptoms, screen for diabetes in those with:

- Hypertension
- cardiovascular disease
- People who are overweight (body mass index/BMI 50 or more)
- Proquent infections, particularly skin infections (diabetes supresses immune system)
- Symptoms: polyuria, polydipsia, unexplained weight loss
- Glucose in urine
- On drugs that cause high blood sugar: oral steroids, antiretrovirals, antipsychotics (courses over 1 month).
- History of gestational diabetes (screen every 2 years, sooner if develop symptoms)
- Family history of diabetes (parent, brother sister) (screen every 2 years, sooner if develop symptoms).

DIAGNOSIS (who criteria)

If symptoms (polyuria, polydipsia, unexplained weight loss) only a single test is needed (but always try to do 2 tests) If no symptoms you MUST do two tests on two separate occasions. Oral glucose tolerance test for pregnancy only.

Fasting glucose (Best test)	Random glucose	Glycosylated haemoglobin (HbA1c)					
Cot/drink nothing but water for 10	(Least accurate)	Do 2 tests at least 2 weeks apart. Do not use it significant anacmio					
frours settine sess		or teernographic pathies (inaccurate), raid miss type 1 dispetes.					
126mg/d l or more	200mg/dl or more	48mmol/mol or more					
7mmol/I or more	11.1mmoV or more	6.5% or more					

NEWLY DIAGNOSED TYPE 2 DIABETES

Once diagnosis confirmed:

- Find out what people know about diabetes, including what frightens them about being diabetic. They may be worried about injections or frightened they may end up having an amoutation.
- Start metformin soon after diagnosis because protects cardiovascular system as well as reducing blood sugar.
- Over the next few weeks see the patient regularly to check they understand about diabetes/lifestyle changes.
 Check BP at each visit. If over 140/90 on most readings start treatment. Use an ACE inhibitor if possible.
- If over 40 years, soon after diagnosis start statin (if available/affordable) for cardiovascular protection.
- Once using drugs that can cause hypoglycaemia warm them about the symptoms of hypoglycaemia (sweating, sudden tiredness, feel weak, dizzy, pale, eventually coma) and what to do if this happens. Make sure the family know what to do if they get confused or unconscious too, if they drive a vehicle make sure they eat before driving and during long journeys to prevent hypoglycaemia whilst driving which can cause accidents.

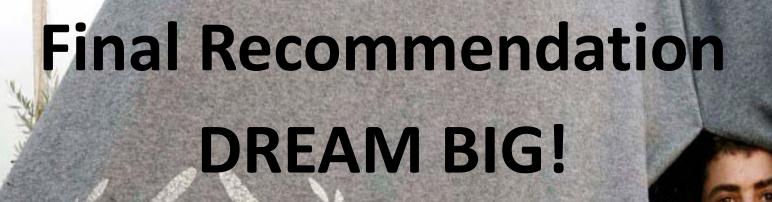
LIFESTYLE

Lifestyle is the most important part of diabetus care! But changing lifestyle is difficult; help your patient work out what they can do and what is too difficult. Small changes do make a difference. The main lifestyle changes are:

- Smoking: help people to stop smoking because it increases the risk of cardiovascular disease.
- Diet should be a healthy diet: low sugar, low fet and low salt.
- Weight: if overweight, help people to lose weight because being overweight increases the risk of cardiovascular disease and makes blood sugar control harder. Aim to lose 5-10% of body weight.
- Exercise (anything that makes you slightly short of breath or a light wwest) will reduce cardiovascular disease and help weight loss. Encourage walking for 30 minutes a day.



^{*}Jordan, Burkina Faso, Iraq, Kenya





- Global health insurance for refugees
- Automatic bank account when registered with biometrics